



Children are not things to be molded BUT PEOPLE TO BE UNFOLDED

REIMBURSEMENT POLICY

The family is responsible to call their insurance company and be aware of their benefits. They are responsible to pay out of pocket fees at the time of services. Families need to keep track of the number of visits or when pre-certification is necessary. The number of visits and the payment of all claims is the responsibility of the family and not Effective Intervention Services.

EIS will call your insurance company, in addition to your call, to verify benefits. This is not proof of insurance payment! We also track the number of visits, but it is not our responsibility.

EIS, as a benefit to our clients, will submit claims to your insurance. This again is not our responsibility, but it being provided as a benefit to you.

Unpaid claims are called on EIS at least every 30 days.

Families should call at least monthly to be sure claims are received and being processed.

After 60 days, EIS will inform patients of unpaid claims.

After 90 days without payment, the family will be responsible to begin paying on their account balance and private pay future appointments in order to remain on the treatment schedule.

If a claim has been denied and is going through the appeals process, the family must begin paying on the balance and private paying new treatment sessions.

Much of this can be avoided by knowing your policy and following up on your claims. The bills are ultimately your responsibility. EIS is only required, once treatment is provided, to give you the information to get reimbursed from your insurance company. Submitting the claims is not our responsibility, but a benefit to you.

Thank you,

Effective Intervention Services

Signature of Parent/Guardian _____

Date _____